OPEGA FOLLOW-UP REVIEW



### FINAL REPORT

# Review of Title IV-E Adoption Assistance Compliance Efforts — Maine DHHS Made Progress, Additional Efforts Warranted

November **2005** 

a report by

the Office of Program Evaluation & Government Accountability

# Review Purpose

### Purpose

#### **OPEGA Sought to Answer the Question...**

Did Maine DHHS take effective corrective actions to address weaknesses identified in the OIG's April 2005 audit report?

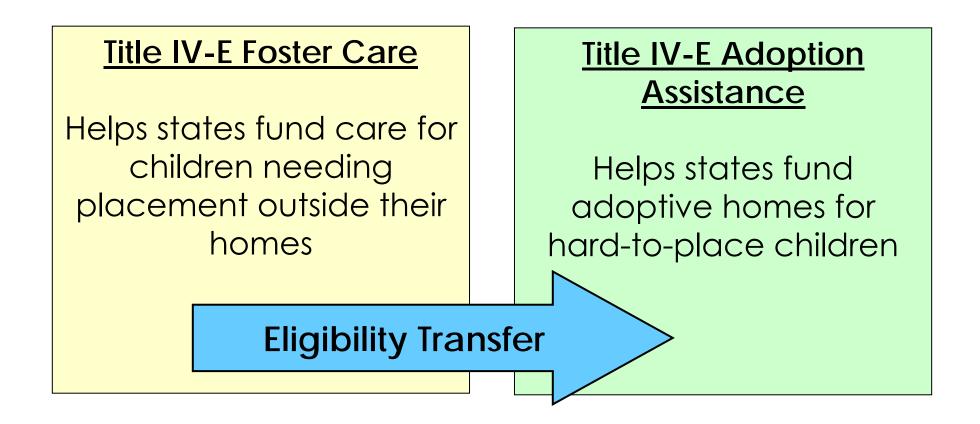
#### To Answer This Question, OPEGA...

- Interviewed key individuals within the DHHS
- Reviewed Title IV-E regulations and statutes
- Reviewed relevant policies and procedures
- Researched prior audits of Title IV-E programs
- Tested documentation for a sample of cases

# Background

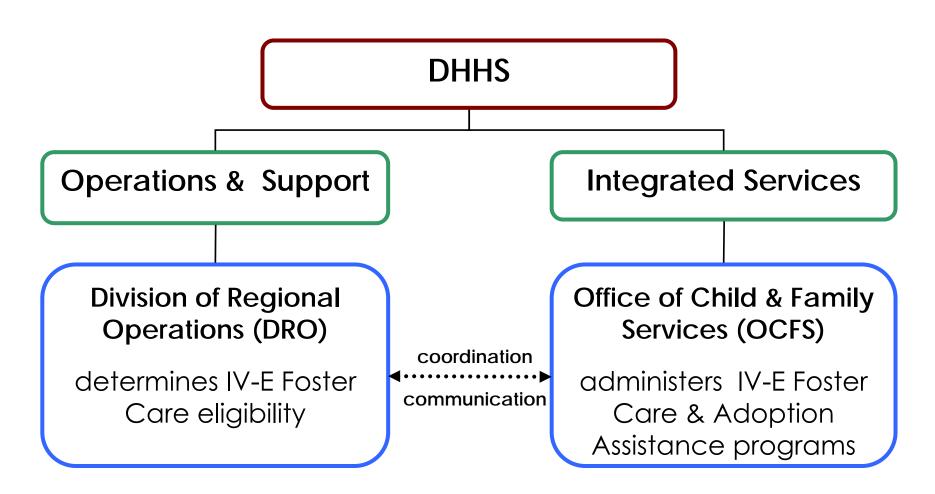
# Background -

#### There Are 2 Related Federal Title IV-E Programs...



### Background

#### DHHS Administers Title IV-E in Maine...



**OPEGA Final Report: Title IV-E Adoption Assistance Compliance Efforts** 

# Background -

# Maine DHHS Has Undergone Many Title IV-E Audits in Recent Years...

#### Summarized by Fiscal Year Under Review **ACF Foster Care Audit** OIG Adoption ACF Foster Care Audit Noncompliance Assistance Audit Substantial (report issued, 2001). Noncompliance Compliance (report issued 2005). (report issued, 2004). FY 2000 FY 2001 FY 2002 FY 2003 FY 2004 State Single Audit State Single Audit State Single Audit State Single Audit State Single Audit

Prior Audits of Title IV-E Foster Care & Adoption Assistance

# Conclusion

### Conclusions -

#### **OPEGA Determined That...**

- ■DHHS took effective corrective actions in response to the OIG report.
  - Computer issues identified by OIG related to a prior version of MACWIS. The enhanced MACWIS system includes controls to address such issues.
  - DHHS addressed procedural issues by:
    - √ initiating a QA process
    - √ implementing a determination checklist
    - √ increasing training efforts
- Additional actions are warranted.

#### **Finding**

Training procedures and materials for Financial Resource Specialists are not formalized.

#### **Management Action**

Written training procedures and a training guide will be developed.

#### **Finding**

Independent review of Title IV-E eligibility determinations is insufficient.

#### **Management Action**

Quality Assurance review will be strengthened with improved sampling methodology.

#### **Finding**

The document retention period for Title IV-E eligibility case files has not been increased despite past audit findings.

#### **Management Action**

A revised policy with increased retention period will be adopted.

#### **Finding**

DHHS has not always addressed past audit findings in a timely and effective manner.

#### **Management Action**

of this issue and is preparing new procedures to improve responses to audits.

#### **Finding**

Responsibility for understanding Title IV-E regulations and monitoring the Department's compliance has not been clearly assigned.

#### **Management Action**

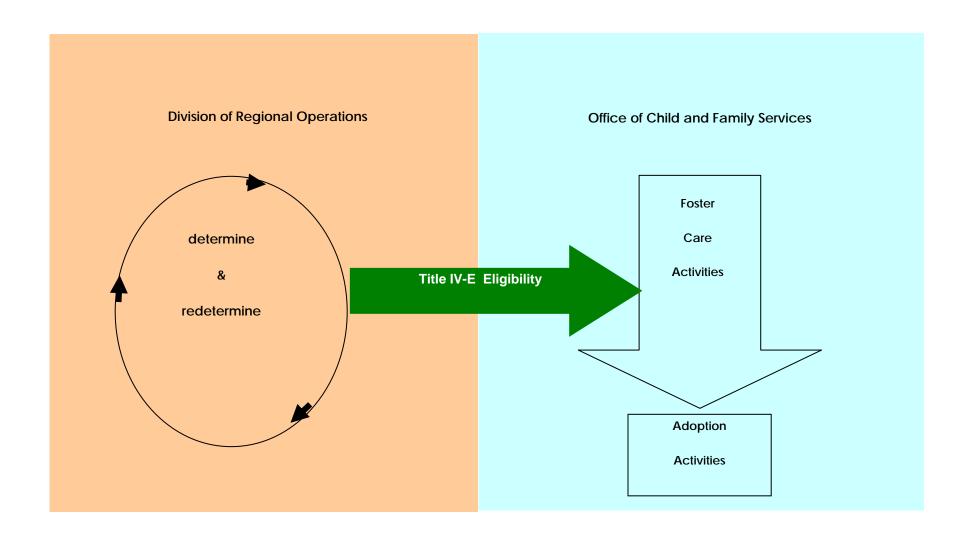
The role of Title IV-E compliance officer will be assigned within the Office of Child & Family Services.

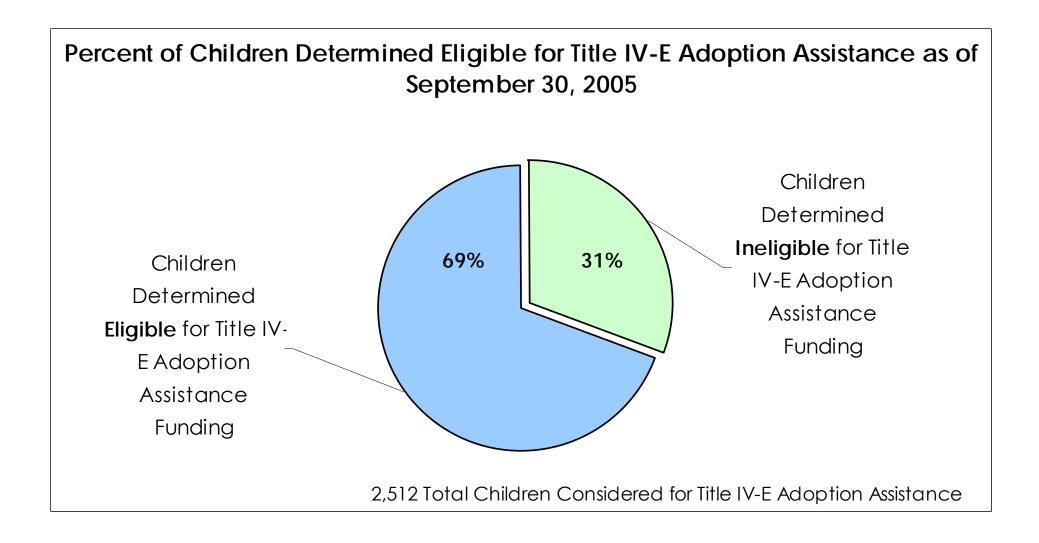
# Summary

# In Summary

- OPEGA concluded that DHHS took effective corrective actions to improve Title IV-E Adoption Assistance compliance.
- OPEGA suggested DHHS take additional management actions to further improve compliance.
- Additional details available in full report available at <u>www.maine.gov/legis/opega</u> or by calling 287-1901.

# **Questions?**





For SFY 2005 the State paid a total of \$14,094,503 in adoption assistance payments and was reimbursed for \$9,180,849 under Federal Title IV-E.